

Position Description

Position: Production Technician

Department: Manufacturing

Reports to: Production Team Leader

Direct Reports: None

Position purpose:

The role of a Production Technician is to test, and if production faults are identified, to diagnose and repair the same on all manufactured products and systems.

Key responsibilities:

- Competently testing all Enatel products and systems.
- Ensuring products are built safely and to agreed customer specifications.
- Acting as a technical leader in the Production Department and providing training and support for other technical and assembly staff.
- Diagnosing faults in conjunction with other Technicians.
- Identification of fault trends and reporting changes to management.
- Repairing products and systems as required.
- Reporting on quality data, highlighting areas of concern using pareto analysis.
- Assisting with the production engineering approval process.
- Working with Production Management to ensure technical training programmes are appropriate and incorporate all electrical test and safety elements.
- Working with Production Management to improve training competency processes and training matrices.

Other duties:

- Upholds the company values.
- Perform any other tasks as required by your Team Leader and/or the business.
- Contributes to the achievements of department goals and objectives.

Health & Safety:

- Ensuring all Health & Safety policies and rules are followed, with all tasks completed in a safety conscious manner.
- Maintaining a safe and clean working environment by complying with Enatel Policy and Procedures.
- Leads by example in all matters relating to Health & Safety.

Environmental:

Enatel is committed to minimising the environmental impact of our operations and products.

- Ensuring Environmental policies and processes are followed.

Key Relationships:

Internal	External
▪ Manufacturing	▪ Customers
▪ Engineering	
▪ Sales	

	Essential	Desirable
Competencies	<ul style="list-style-type: none"> • Functional/Technical Skills - has the functional and technical knowledge and skills to do the job at a high level of accomplishment. • Drive for Results – can be counted on to exceed goals successfully. Steadfastly pushes self and others for results. • Action orientated - enjoys working hard and is full of energy for the things he/she sees as challenging. • Customer Focus – Is dedicated to meeting the expectations and requirements of internal and external customers. Establishes and maintains effective relationships with customers and gains their trust and respect. • Integrity and Trust – is seen as a direct, truthful individual; is widely trusted. • Process Management – good at figuring out the processes necessary to get things done. Can simplify complex processes. • Learning on the Fly - the ability to learn quickly in a new environment. • Priority Setting – Spends his/her time and the time of others on what’s important. Can quickly sense what will help or hinder accomplishing a goal. Eliminates roadblocks and creates focus. • Problem Solving – looks for opportunities to resolve issues and solve problems. Learns quickly when facing new problems. 	
Skills, Experience & Knowledge	<ul style="list-style-type: none"> • Safety-First approach. • Technical knowledge of power conversion products AC and DC competent. 	<ul style="list-style-type: none"> • Work history/experience as an electrical technician, wiring and testing AC and DC current Previous experience in testing or servicing

	<ul style="list-style-type: none"> • Previous experience in testing or servicing telecommunication systems (required) • Ability to de-solder & solder through hole and SMT components. • Experience in reading and understanding schematic diagrams and overlays. • Sound knowledge of electrical theory and anti-static precautions. • Excellent communications skills – written, verbal and listening. • Intermediate computer skills including MS Excel. • Excellent numeracy skills. 	<p>electronic devices and advantage.</p> <ul style="list-style-type: none"> • Train the Trainer skills and experience. <p>Necessary training in the above will be provided if needed.</p> <ul style="list-style-type: none"> • Lean skills, six sigma green or black belt
<p>Qualification / Licenses</p>	<ul style="list-style-type: none"> • Appropriate electrical certification • EST Training or similar Electronics qualification 	