

Enatel

Position Description

Position: Technician

Department: Production

Reports to: Factory Team Leader

Direct Reports: None

Position purpose:

To diagnose and repair Enatel Energy product.

Key responsibilities:

- Assembly and test on all Enatel Energy systems
- Fault diagnosis on all production faults
- Testing and Repairing of manufacturing products
- A Technical leader in the Production Department
- Submit Bill of Materials (BOM) updates to engineering and follow through
- Respond to production problems
- Report First Pass Yields (FPY) to engineer and Team Leader
- Assist with production approval process
- Build new product prototype according to build sheet
- Quality checking and inspecting
- Training Technicians and Assemblers to the area as required

Technical:

- Identification of fault trends and reporting changes to management
- Evaluate facts and make decisions
- Good communication skills
- Proactively point out potential issues or concerns

Required skills:

- Ability to de-solder & solder through hole and SMT components
- Read and understand schematic diagrams and overlays
- Sound knowledge of electrical theory and anti-static precautions
- Experience using Microsoft Excel and Word
- Proficient in English, both oral and written
- Excellent problem-solving skills
- Train the trainer course (if not training will be provided)
- Ability to work both in a team and independently
- Positive attitude
- Safety first approach to work

Qualifications:

- Technical knowledge of power conversion products an advantage
- Previous experience in testing or servicing electronic devices an advantage

General:

- Upholds the company values
- Perform any other tasks as required by your Manager and/or the business
- Contributes to the achievements of department goals and objectives

Health & Safety:

- Ensuring all Health & Safety policies and rules are followed, with all tasks completed in a safety conscious manner
- Adhere to all health and safety policies whether at our Christchurch premises or elsewhere
- As a technician you are a Health and safety leader in the business
- Point out and assess any H&S risks and communicate to H&S Rep and Team Leader as soon as possible
- Assist with H&S mitigation/elimination strategies
- Constant contributor to H&S continuous improvement across production

Environmental:

Enatel is committed to minimising the environmental impact of our operations and products

- Ensuring Environmental policies and processes are followed

Key Relationships:

Internal	External
<ul style="list-style-type: none"> ▪ Production 	<ul style="list-style-type: none"> ▪ Auditors (as required)
<ul style="list-style-type: none"> ▪ Engineering 	<ul style="list-style-type: none"> ▪ Customers (as required)
<ul style="list-style-type: none"> ▪ Sales Engineering 	

Person Specification:

Trait	Essential	Desirable
<p>Skills & Attributes</p>	<p>Maintains a high level of professionalism and integrity</p> <p>Displays a positive attitude and a team focus</p> <p>Excellent analytical and problem-solving skills, combined with the ability to provide quick resolution to problems</p>	

eNATEL

	Must be customer service orientated and believe in collaboration, adaptability and initiative	
Experience & Knowledge	Previous experience in testing or servicing electronic devices and advantage	
Qualification / Licenses	EST Training or similar Electronics qualification an advantage	